## **BEFORE**

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NO. 2018-

REQUEST FOR LIMITED WAIVER

Duke Energy Progress, LLC ("DEP"), pursuant to S.C. Code Ann. Regs. 103-301(3) and 103-825, respectfully petitions the Public Service Commission of South Carolina (the "Commission") for waiver of S.C. Code Ann. Regs. 103-321 to allow DEP to implement changes in its billing cycles to better meet the needs of its customers. S.C. Code Ann. Regs. 103-321 states that "Unless extenuating circumstances prevent, meters shall be read and bills rendered on a monthly basis not less than twenty-eight days or more than thirty-four days." DEP seeks limited relief from this requirement as explained below.

DEP proposes to modify its billing procedures to allow customers with a smart meter to select a billing due date that best aligns with their personal needs and financial situations. Customers will be able to select their desired billing due date from the 1st to the 31st of the month, and the customer's meter read date will be adjusted to ensure the payment due date falls on or after the customer's requested due date each month.

At the time a customer selects a new billing date, the change could result in DEP issuing a bill sooner than twenty-eight days or later than thirty-four days for the first month on the customer's new billing cycle, i.e., outside of the range contemplated in S.C. Code Ann. Regs. 103-321. DEP therefore respectfully requests that the Commission grant a limited waiver of the

requirements of Rule 103-321. Such waiver would provide customers with more flexibility and control when paying their monthly bills, and would only apply when customers voluntarily make changes in their billing cycles as described above. The Commission granted a similar waiver to Duke Energy Carolinas, LLC in Order No. 2017-444, Docket No. 2017-214-E.

WHEREFORE, Applicant requests that, pursuant to S.C. Code Ann. Regs. 103-301(3) and 103-825, the Commission grant limited waiver of S.C. Code Ann. Regs. 103-321 to allow DEP to implement changes in its billing cycles to better meet the needs of its customers.

Dated this 18th day of October, 2018.

Heather Shirley Smith, Esquire Deputy General Counsel Duke Energy Progress, LLC 40 West Broad St, Suite 690 Greenville, SC 29601 Telephone: (864) 370-5045 heather.smith@duke-energy.com

and

s/Samuel J. Wellborn
Frank R. Ellerbe, III
Samuel J. Wellborn
ROBINSON GRAY STEPP & LAFFITTE, LLC
Post Office Box 11449
Columbia, South Carolina 29211
Telephone: (803) 227-1112
fellerbe@robinsongray.com
swellborn@robinsongray.com

Attorneys for Duke Energy Progress, LLC